

KYIEM CHANDLER

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Education

Florida Institute of Technology

Masters of Business Administration in IT Management

May 2026 – Expected Aug. 2028

Melbourne, FL

Eastern Florida State College

Bachelor of Applied Science in Computer Information Systems Technology

Aug. 2023 – May 2024

Cocoa, FL

Experience

Health First

Software Engineer I

Feb. 2025 – Present

Rockledge, FL

- Built and deployed a **.NET** AI chatbot with **Microsoft Foundry** to production for **10,000+ employees**, integrating with the ticketing system via **APIs** to create tickets, check status, and add notes, with guided troubleshooting that resolves issues before a ticket is needed.
- Automated business workflows using **UiPath**, designing and deploying RPA solutions that streamlined repetitive operations and contributed to **~20,000 hours of annual time savings** across multiple departments.
- Partnered with business stakeholders to analyze process bottlenecks and implement scalable automation solutions combining **UiPath** and **.NET**, significantly improving operational efficiency and turnaround times.

U.S. Army Reserve

Information Technology Specialist (25B)

Jan. 2025 – Present

Rockledge, FL

- Configured and troubleshoot **Cisco** switches, routers, and **LANs** for 20+ users across garrison and field sites.
- Maintained accountability of IT equipment, including laptops and network devices, with zero losses.
- Trained soldiers and leaders on system use and cyber hygiene, improving unit readiness.

Health First

Field Service Technician II

Aug. 2022 – Feb. 2025

Rockledge, FL

- Maintained close to 8,000 computers, plus peripherals and printers, streamlining support processes to reduce response times.
- Mentored junior technicians, raising team skill levels and performance.

Projects

Claudio | *n8n, Ollama, SQL Server, Telegram, CalDAV*

September 2026

- Built a self-hosted personal AI assistant in **n8n** running a local Qwen 3.5 9B model via **Ollama** on a dedicated Tesla P4 GPU server, accessed through Telegram with no cloud LLM dependency.
- Designed a tool-calling orchestrator that selects tools at runtime, integrating Apple Calendar (CalDAV), web research, and a **SQL Server** task database exposed through fixed parameterized queries so the agent never gets raw SQL access.

Billr | *.NET 10, ASP.NET Core, C#, SQL Server, Docker*

November 2025

- Built a full-stack bill-tracking web app with **ASP.NET Core Razor Pages** (**C#**, **.NET 10**) and **SQL Server**, featuring secure user authentication with **bcrypt** hashing, session management, and account settings.
- Containerized and deployed Billr to a self-hosted **Docker** environment behind a **Caddy** reverse proxy with internal DNS, serving as the pilot for an automated **CI/CD** pipeline.

Self-Hosted Infrastructure | *Proxmox VE, Docker, Caddy, Tailscale*

October 2025

- Built and maintain a **Proxmox VE** homelab hosting VMs and **Linux containers** that run **Docker** workloads, **UiPath** bots, and **IIS** web services for development and testing.
- Secured remote access with **Tailscale** and a **Caddy** reverse proxy with internal DNS, allowing authorized users to reach and manage services over a private network.

Technical Skills

Languages: C#, Python, SQL, JavaScript, HTML/CSS, C, Visual Basic

Frameworks & Platforms: .NET, ASP.NET Core, Microsoft Foundry, UiPath, n8n, Azure DevOps

Tools & Infrastructure: Docker, Linux, Proxmox, Cisco Networking, REST APIs, Git/GitHub, Visual Studio, VS Code, Postman

AI Tools: Ollama, GitHub Copilot, Claude

Certifications: CompTIA A+, CompTIA Security+ (SY0-701), GitHub Copilot (GH-300), Azure Fundamentals (AZ-900), Foundational C# with Microsoft

Clearance: Active Secret